



iNews September 2019

My support worker is awesome – she helps me to do the things I love like gardening, cooking or dancing. We go together to places I want to see.

- Natasha Heath, 21 years, Interchange Customer

Update on recent changes to NDIS Pricing and Rules

As part of their Annual Price Review, last month the NDIS announced new rules and pricing which took effect on 1 July 19. If you have been to your NDIS MyPlace Portal you may have noticed your funding has increased to ensure the new price increases do not reduce your hours of support.

Pleasingly, one reason for the price increase was in response to an annual wage increase for Support Workers. We have passed on this wage increase to all staff. There were several changes to the pricing and rules that may be relevant for you.

You can read about all the changes at <https://www.ndis.gov.au/news/3032-2019-20-ndis-prices-now-live>.

Royal Commission

We welcome the news that the Disability Royal Commission is now accepting submissions from people and organisations about their experiences of violence, neglect, abuse or exploitation of people with disability. Anybody can make a submission.

You can find out more on their website or speak to us about how we can help: <https://disability.royalcommission.gov.au/.../Pa.../default.aspx>

Read more on our blog at: <https://interchangewa.org.au/opinion/royal-commission-into-disability-abuse/>



Real Work, Real Pay, Your Way!

Everyone has a skill or passion they can contribute to the workforce. Our job customisation services work with you to discover your abilities and talents to find or create a job role or small business that is tailored specifically to you.

Want to know more. Come and talk to the dedicated team from Interchange and the National Disability Service.

Monday 23 September: 10:30 – 12:00pm
Interchange Morley, 6B Blades Close

Monday 28 October: 11:30am – 1pm
Interchange Mandurah, 2 Elizabeth Street

Everyone Welcome,
Morning Tea included,
RSVP to office@interchangewa.org.au



Customer Survey

We would love your Feedback and will be sending out our customer survey to you via email in September. If you prefer to have a paper version please let us know.

Stories of Interchange

Stories create community and enable us to see through the eyes of other people. Interchange wants to know more about you and the things that shape your life. We all have stories - Please share yours with us.

Transport

Do you have agency managed transport in your plan? You can use Core supports to cover provider transport if this transport funding runs out.

If you do not have transport funding in your Plan, or receive a payment directly into your bank account each fortnight, you cannot use funding in your Core supports for provider transport costs.

You can read all about the NDIS transport rules at <https://www.ndis.gov.au/media/1455/download>. Please feel free to contact us on **9329 9939** if you would like to discuss transport options.



Website:
interchangewa.org.au



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