

OUR VISION

Welcoming communities that value, respect and empower people with disability.

OUR MISSION

Helping people with disability to live a good life.

WE BELIEVE

Everyone belongs.

OUR PURPOSE

Supporting daily living and community integration for people who experience social disadvantage and are in need of support.

OUR CORE VALUES



Individuality:
Valuing people, staff, partners and services

Individuality is at the heart of our organisation. We listen and actively strive to provide flexible, tailored services to assist people in achieving their personal goals.



Respect:
Valuing choice, culture and diversity

Everyone is equal and has the right to lead a good life. Through open communication, embracing diversity and valuing choice we respect every person all the time.



Empowerment:
Valuing abilities, goals and learning

People are entitled to choose their own supports and we bring our experience and understanding when called upon. We know when to step up and when to stand back so everyone has a chance to shine.



Belonging:
Valuing relationships and shared places

Like peas in a pod, we are all the same at heart, and we belong together. Our community is one of acceptance and strength where everyone has a valuable contribution to make. Together we are stronger.

OUR STRATEGIC PLAN 2021–2024

Our Strategic Pillars: Our Strategic Focus:

Our Customers

Respecting the people we support, and our shared relationships and achievements, through quality services and an individualised approach.

Our Employees

People who feel supported and empowered to bring their skills and passions to work.

Our Thriving Future

A sustainable organisation that enhances capacity through collaboration, belonging, culture, people and brand.

Our Governance

Creating frameworks that guide our individual and collective decision making, actions and accountability and help us to achieve our goals.